**Managed Database Service**

**Service Description**

Database is one of the key components of the IT infrastructure of any organization. BCC provides Managed Database Service to the organizations with High Availability (HA). Database commissioning will be completed by BCC personnel. Deliverables after commissioning will include the databases/schemas with access credentials. All remote access to the database will be secured through SSL VPN users. Database administration related support will be provided as per requirement. Regular maintenance activity including backup, auditing, housekeeping, patching, and upgrading, will be performed by BCC personnel. No application data will be accessed or modified by the BCC personnel during any type of support. Backup retention is seven days. For longer backup retention and recoverability, a subscription to the backup service is required. Standard database auditing will be ensured.

**Managed Database Service Packages**

|  |  |  |  |
| --- | --- | --- | --- |
| **Serial No** | **Package Name** | **Package Description** | **Service Charge (Monthly) in BDT**  **Excluding VAT & TAX** |
| 01 | Basic | Shared (Maximum Database/Schema size 10GB) | 15000.00 |
| Additional Database Storage – Per GB | 100.00 |
| 02 | Standard | Dedicated-Single Server Per Core (Maximum Database Size: 500GB)  \*Bring your own license | 15000.00 |
| Additional Database Storage – Per GB | 100.00 |
| 03 | Advanced | Dedicated-HA Server Per Core (Maximum Database Size: 1TB)  \*Bring Your Own License | 20000.00 |
| Additional Database Storage – Per GB | 100.00 |
| 04 | Premium | Dedicated-HA Server Per Core with DR (Maximum Database Size: 1TB)  \*Bring Your Own License | 30000.00 |
| Additional Database Storage – Per GB | 100.00 |

**Technical Information Form**

**Customer Detail**

|  |  |
| --- | --- |
| **Organization Name** |  |
| **Ministry** |  |

**Technical Requirement Detail**

|  |  |
| --- | --- |
| **Package Name** | □ Basic □ Standard □ Advanced □ Premium |
| **Database Type** | \*Note: Please specify OEM name like Oracle / MySQL / MSSQL etc. |
| **Additional Storage Required?** | □ Yes □ No  \*Note: Need to fill up DB Storage Requirement Form. |
| **Number of Databases** |  |
| **Name of the Databases** |  |
| **Number of Schemas** |  |
| **Name of the Schemas** |  |
| **Number of CPU cores** | \*Note: Applicable for Standard, Advanced & Premium packages |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Remarks** | | | | |
|  | | | | |
| \* I hereby declare that, all the details mentioned above are in accordance with the truth and fact as per my knowledge and I hold the responsibility for the correctness of the above-mentioned particulars. | | | | |
|  |  | **Signature with Seal** |  |  | |
| **Date**: …………………………. |  |  | | |