

Bangladesh Computer Council (BCC)

NDC Request Based Service

Frame Agreement

This document constitutes an agreement (herein after called "Frame Agreement") made on the _____ day of _____, 2020 between:

(a) The Bangladesh Computer Council ("BCC"), ICT Tower, Agargaon, Sher-e-Bangla Nagar, Dhaka, Bangladesh as the first party (Data Center **Service** Provider),

And

(Please fill up)

as the 2nd party (Customer)

The purpose of this Frame Agreement between the parties is to agree on the general terms and conditions and service level agreement (SLA) set forth for using **Request Based Data Center Services** provided by National Data Center, BCC. This agreement is applicable for all the services provided by BCC under **Request Based Data Center Service Catalog** regardless of the services chosen by the customer. Government Cloud Service provided by BCC is out of the scope of this agreement.

Under this agreement customer will be abide by the following document as affixed with this agreement:

1. General Terms and Condition;
2. Service Fee Schedule;

On the other hand, as a Service Provider BCC will comply with the commitments depicted in the Service Level Agreement (SLA).

Unless otherwise agreed in writing between the Customer and BCC, the Customer undertakes not to resell or transfer in any means or to use (including in part) the service for purposes other than government applications or transfer any user rights (including licenses) offered under it.

1st Party (BCC as Data Center Service Provider)

2nd Party (Representative of Government Organization as Customer)

Name:

Name:

Designation:

Designation:

Signature with Seal:

Signature with Seal: